



QUALITY POLICY

Springwood Tree Services (Thorney) Ltd provides arboriculture, all associated practices and vegetation management to domestic & commercial clients.

The company is committed to building long-term professional relationships with its clients and suppliers by satisfying agreed requirements, expectations and high standards of workmanship.

Springwood Tree Services is committed to continuous improvement of the company's systems, processes and services and maintain all works to BS3998 standard.

Company objectives are set by the Directors and regularly reviewed at management meetings to ensure that:

- Risks and Opportunities are identified
- Client requirements are agreed and satisfied
- Personnel and resource needs are being met
- Company performance is robustly monitored
- Compliance to legislative and standards requirements is achieved
- Communications with personnel, clients, suppliers, stakeholders and interested parties is effective
- This policy is fully communicated to all relevant parties

This policy covers all Springwood's areas of business and is regularly reviewed (minimum annually) to ensure that it is relevant, suitable and reflects current objectives.

Reviewed by: D MUMFORD

on 24.06.25